

# CommuniCity

## Why?

Co-creation is crucial to the digital transformation of cities and an inclusive approach toward its communities. While it is crucial, the methodology is simultaneously challenging to execute successfully. It necessitates us to acknowledge the heterogeneity of cities' citizens and their diverging demands, wishes, social status and accompanying struggles. Especially in the case of people who are regarded (and produced by state) as marginalized or otherwise experience systemic exclusion, it is important to recognize this heterogeneity. CommuniCity aims to learn from, co-create and test concrete, citizen-driven socio-technical solutions; but, in order to activate sensitive target communities, it explicitly takes into account the role of strong and creative local partners – acting as gatekeepers or local champions for comprehending, capturing those communities' needs, and facilitating uptake – as part of the process. Striving towards equality, contemporary design must consider making mindful choices now, together, inclusive and participatory. CommuniCity promises to explore the ways in which this can be done and implemented on a European scale.

## How?

The methodology of inclusive co-creation cycle consists of three elements: implementation (solutions), infrastructure (reusable mechanisms) and reflection (critical analysis, assessment, learning). However, this methodology should be implemented in conjunction with the inclusive discourse of participatory design, often inspired by seminal critical pedagogic texts such as Paulo Freire's *Pedagogy of the Oppressed* (1972)<sup>1</sup>. By guiding (and monitoring) the co-design processes between community (champion associations) and (tech) developers during pilots, we are able to set up data points that illustrate the importance and efficacy of this participatory design-for-future-use (infrastructuring (A Le Dantec, DiSalvo 2013)<sup>2</sup> process. This analysis of impact is informed by guidelines for ethical and inclusive engagement, composed by us. The aim is to blend quantitative with qualitative measurements in order to strive towards social inclusion.

## What?

- Develop principles of ethical and inclusive engagement for pilot participants; community (leaders) and (tech) developers.
- Developing evaluation criteria for impact assessment
- Develop a methodology of co-creation tailored to the project.
- 3 cycles of pilots within European cities, over the span of 3 years.
- Closely monitored pilots that put emphasis on co-creation
- The development of socio-technical solutions that help marginalized communities as well as tech developers address structural issues.

## When?

September 2022 – September 2025

## Who?

Creative Media for Social Change (HvA)  
University of Amsterdam  
Gemeente Amsterdam  
Open & Agile Smart Cities (Coordinator  
European Network of Living Labs  
Centre de Visio per Computador  
Sociedade Portuguesa ee Inovacao  
Porto Digital  
City of Amsterdam  
Forum Virium Helsinki



Demos Helsinki  
Engineering  
Domus Social

**Moved to join? Please contact: [m.r.r.dharampal@hva.nl](mailto:m.r.r.dharampal@hva.nl)**

<sup>1</sup> Freire, Paulo. *Pedagogy of hope: Reliving pedagogy of the oppressed*. Bloomsbury Publishing, 2021 [1972].

<sup>2</sup> Dantec, Christopher A. Le, and Carl DiSalvo. "Infrastructuring and the formation of publics in participatory design." *Social Studies of Science* 43.2 (2013): 241-264.