

# Library Facts and figures 2018-2019

	2018		2019	
	UvA	HvA	UvA	HvA
<b>Users</b>				
Students	34,067	45,460	35,387	45,797
Academic/teaching staff in FTE	2,857	2,008	2,912	1,992
Administrative staff in FTE	1,961	1,184	2,029	1,204
External borrowers		3,587		2,245
<b>Hours and space</b>				
Locations	12	7	11	7
Hours open per week minimum/maximum	15/109	40/91	15/110	40/91
Computers for students/staff	405	182	445	222
Seating capacity without computers	3,636	1,431	3,802	2,501
<b>Collection size</b>				
Open shelves in metres	10,000	1,500	10,000	1,500
Closed stacks in metres		96,000		96,000
Databases	436	127	460	139
E-books	426,686	72,280	724,518	77,178
E-journal subscriptions	37,257	43,138	114,205 <sup>1</sup>	69,508 <sup>1</sup>
<b>Collection expenses</b>				
Books (print)	€ 561,957	€ 128,268	€ 848,364	€ 119,856
E-books	€ 302,069	€ 118,944	€ 363,811	€ 105,747
Journals (print)	€ 245,403	€ 70,009	€ 272,746	€ 56,570
Databases	€ 2,083,561	€ 483,014	€ 2,226,829	€ 486,236
E-journals	€ 4,760,700	€ 86,943	€ 4,988,456	€ 75,129
<b>Borrowing and interlibrary loan</b>				
Loans	163,236	79,603	185,219	49,493
Interlibrary loans 'export'	3,050	274	2,237	117
Interlibrary loans 'import'	4,244	42	2,761	98
<b>Online services</b>				
Hits websites				
- uba.uva.nl	1,924,329		1,532,934	
- hva.nl/bibliotheek		636,299		826,008
- bijzonderecollecties.uva.nl	127,006		N/A <sup>2</sup>	
- allardpierson.nl	-		41,000 <sup>3</sup>	
Hits catalogue	2,472,821			N/A <sup>4</sup>
Hits discovery tool	6,061,351	1,180,588	N/A <sup>4</sup>	N/A <sup>4</sup>
Articles downloaded	6,187,539	N/A	N/A <sup>4</sup>	N/A <sup>4</sup>
<b>Library staff*</b>				
Staff in FTE	154	37	162,30	36,70
Number of staff	183	45	190	46
Sickness absence	6,0%	5,3%	7,0%	5,0%
<b>Systems and software</b>				
Library management system	Aleph 21		Alma	
Discovery tool	Primo		Primo VE	
Cataloguing network	WorldCat		WorldCat	
Format for bibliographic data	MARC21		MARC21	
<b>User satisfaction</b>				
Students (% satisfied to very satisfied from NSE)	60,1%	57,8%	60,9%	N/A <sup>5</sup>
Staff (scale 1-10)	N/A <sup>6</sup>	N/A <sup>6</sup>	7,6	7,3

www.uba.uva.nl

www.hva.nl/bibliotheek

\* Unless otherwise indicated by an \*, all facts and figures include the Law, Medical Library and the library of ACTA.

<sup>1</sup> Due to the transition to the Alma system, the figures may differ from other years.

<sup>2</sup> Due to the transition to a new website, this figure is not available.

<sup>3</sup> New website in use from March 2019. This website replaces bijzonderecollecties.uva.nl (March 2019) and allardpierson.uva.nl (October 2019).

<sup>4</sup> Due to the transition to the Alma system, this figure is not available.

<sup>5</sup> The universities of applied sciences decided not to cooperate further with the NSE 2019 because of problems and unreliable data.

<sup>6</sup> In this year no employees satisfaction monitor has been released.